

# I. T.S. Staffing Solutions Inc.

# Integrated Accessibility Standard Regulation (IASR)

# **Multi-Year Accessibility Plan**

(ITS) – Industrial Temporary Solutions Inc. operating as ITS Staffing Solutions has developed a policy and a multi- year plan to meet the objectives for Accessibility for Ontarians with Disabilities Act 2005 (AODA). The Policy and Plan will be reviewed every 5 years.

#### **Integrated Accessibility General Requirements**

## **Accessibility Policy**

- See policy

#### **Statement of Commitment**

- ITS is committed to persons with disabilities under the AODA.
- ITS is committed to the removal of any barrier for persons with disabilities covered under the Human Rights code.
- These commitments shall be done in a timely manner as set in this action plan.

# **Kiosks**

ITS will consider the use of self-serve kiosks when redesigning of office space.

#### **Training**

- ITS will develop and provide training to all staff on IASR and the Ontario Human Rights Code as it relates to persons with disabilities.
- ITS will ensure all persons to whom this policy applies receive training as required by the Accessibility Standards for Customer Service (Ontario Regulation 429/07).
- ITS will develop and maintain records of training.
- ITS will update any new training as required.
- Target Date: Jan 1/2015 \*Ongoing

#### **Information and Communication**

ITS will meet with the needs of all persons with disabilities.

## **Feedback**

All feedback and inquiries can be made to:

Email: info@itsjobs.ca

Mail: 482 South Service Rd. E Suite 111, Oakville, ON L6J 2X6

#### **Accessible Formats and Communication**

- ITS will provide accessible formats of communication and support for persons with disabilities.
- ITS will first consult with the disabled person and assess the proper format to be used in a timely manner.

Target Date: Jan 1/2016

#### Website

- ITS will abide by the World Wide Web Consortium Guidelines (WCAG) 2.0, Level A.
- By Jan 1/2021 ITS will abide by the (WCAG) 2.0 Level AA

## **Employment**

ITS is an equal opportunity employer.

ITS will review, modify or make changes if necessary to accommodate hiring procedures and processes for persons with a disability. ITS will consult with the applicate prior to this procedure to arrange for this provision. Target Jan 1/2016

#### **Return to Work**

ITS will review and or modify on a case by case basis to accommodate a person with disability. Target Date: Jan 1/2016

## Performance Management / Redeployment

ITS will ensure the specific needs of each disabled person and its client are met. ITS will try to accommodate the steps for removal of disabled barriers. Target Date: Jan 1/2016